

Privacy Policy

This Privacy Policy (“**Policy**”) relates to Conveenie Ltd’s website/platform at <https://www.conveenie.com> (the “**Site**”), and all related downloadable software, mobile applications, and other services provided by us and in or on which a link to this Privacy Policy is displayed, and all other communications with individuals by written or oral means, such as email or phone (collectively, together with the Site, (our “**Service**”).

This Policy describes the information that Conveenie Ltd (“**we**” or “**us**”) gather on or through the Service, how we collect, use and disclose such information, and the steps we take to protect such information. By visiting the Site, or by using any Services, you consent to the privacy practices described in this Policy.

Please contact the DPO whose details are below if you have any questions about the operation of this Policy or Data Protection Legislation or if you have any concerns that this Policy is not being or has not been followed.

Key Details

Policy approved by the Company on:	18/8/2023
Policy effective on:	18/8/2023
Next review date:	18/8/2024
Data Protection Officer (DPO):	Daniel Aarons

“**Client**” means a customer of ours whether a venue host (**Host**) or a venue hirer (**Guest**).

“**Client Data**” means personal data, reports, addresses, and other files, folders or documents in electronic form that a User of any of our Services stores/ uploads on our Site for the purpose of receiving/ providing Services.

“**Personal Data**” means information that specifically identifies an individual or that is linked to information that identifies or could be used to identify a specific individual.

“**Public Area**” means the area of the Site that can be accessed both by Users and Visitors, without needing to use a login ID and a password.

“**Restricted Area**” means the area of the Site that can be accessed only by Users, and where access requires the use of a login ID and a password.

“**Services**” our venue booking and management services provided through our Site.

“**User**” means a Client or employee, agent, or representative of a Client, who primarily uses the restricted areas of the Site for the purpose of accessing the Service in such capacity.

“**Guest**” means the person/entity seeking to hire a venue on the Site.

“**Host**” means the person/entity offering a venue for hire on the Site.

“**Visitor**” means an individual other than a User, who uses the public area, but has no access to the restricted areas of the Site or Service.

“**You**” any person whose personal data we hold or process on the Site.

1. **Information About Us**

- Our Site is owned and operated by Conveenie Ltd, a limited company registered in England under company number 14715053.

Our registered address is: Flat 3, 129 Camberwell Road, London, United Kingdom, SE5 0HB

VAT number: We are not currently VAT registered

Data Protection Officer and Representative: Daniel Aarons.

Email address: danielaarons@conveenie.com

Telephone number: +44 7532 022 646

Postal address: Flat 3, 129 Camberwell Road, London, United Kingdom, SE5 0HB

2. **What Is Personal Data?**

Personal data is defined by the UK GDPR and the Data Protection Act 2018 (collectively, “the Data Protection Legislation”) as ‘any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier’.

Personal data is, in simpler terms, any information about you that enables you to be identified. Personal data covers obvious information such as your name and contact details, but it also covers less obvious information such as identification numbers, electronic location data, and other online identifiers.

3. **What Are Your Rights?**

Under the Data Protection Legislation, you have the following rights, which we will always work to uphold:

- a) The right to be informed about our collection and use of your personal data. This Privacy Policy should tell you everything you need to know, but you can always contact us to find out more or to ask any questions using the details set out in Part 22 below.
- b) The right to access the personal data we hold about you. Part 10 will tell you how to do this.
- c) The right to have your personal data rectified if any of your personal data held by us is inaccurate or incomplete. Please contact us using the details in Part 22 to find out more.
- d) The right to be forgotten, i.e. the right to ask us to delete or otherwise dispose of any of your personal data that we hold. Please contact us using the details in Part 22 to find out more.
- e) The right to restrict (i.e. prevent) the processing of your personal data.
- f) The right to object to us using your personal data for a particular purpose or purposes.
- g) The right to withdraw consent. This means that, if we are relying on your consent as the legal basis for using your personal data, you are free to withdraw that consent at any time.
- h) The right to data portability. This means that, if you have provided personal data to us

directly, we are using it with your consent or for the performance of a contract, and that data is processed using automated means, you can ask us for a copy of that personal data to re-use with another service or business in many cases.

- i) Rights relating to automated decision-making and profiling.

For more information about our use of your personal data or exercising your rights as outlined above, please contact us using the details provided below.

It is important that your personal data is kept accurate and up-to-date. If any of the personal data we hold about you changes, please keep us informed as long as we have that data.

Further information about your rights can also be obtained from the Information Commissioner’s Office or your local Citizens Advice Bureau.

If you have any cause for complaint about our use of your personal data, you have the right to lodge a complaint with the Information Commissioner’s Office. We would welcome the opportunity to resolve your concerns ourselves, however, so please contact us first, using the details in Part 22 below.

4. What Data Do We Collect and How?

Depending upon your use of Our Site, we may collect and hold some or all of the personal and non-personal data set out in the table below. Please also see Part 8 for more information about our use of Cookies and similar technologies and our Cookie Policy. We do not collect any ‘special category’ or ‘sensitive’ personal data and/or personal data relating to children and/or data relating to criminal convictions and/or offences, however some of our Hosts may request such information. You will need to refer to the Host’s privacy policy in order to see the purpose of such collection and the legal basis for such collection.

Under the Data Protection Legislation, we must always have a lawful basis for using personal data. The following table describes how we will use your personal data, and our lawful bases for doing so:

Data Collected and Purpose	Legal Basis
Purpose: Registering you on our Site: Information collected: company name, User name, email address, telephone number, postal address	We process this information when we communicate with you or provide services to you on the basis of the performance of our contract with you and on the basis of our legitimate interest in providing our services to our clients.
Purpose: Providing and managing your account Account and Transaction information including Username, password, business name, job title, venue details, order details, records of transactions.	We process this information when we manage bookings on the basis of the performance of our contract with you and on the basis of our legitimate interest in providing the Service.

<p>Purpose: Managing payments:</p> <p>Payment information: We do not collect payment information – however note that credit or debit card information must be supplied directly to our third-party payment processor (Stripe) who will process the data in accordance with their own privacy notices or policies [https://stripe.com/gb/privacy]. We do however make records of billing information and payments made.</p>	<p>We process this information on the basis of our legitimate interest in providing the Service.</p>
<p>Purpose: Communicating with you and providing you with information or services requested and keeping records of such communication:</p> <p>Information requested or provided by you: information provided in relation to comments or reviews posted to the Service or which you provide when you sign-up to a newsletter or ask or agree to receive information relating to our services and records of any correspondence or communication between you and us.</p> <p>If you have opted in to a service we provide, you may opt-out and unsubscribe at any time by following the instructions contained within the email or by sending an email to the address provided in the [“How to Contact Us” section].</p>	<p>We process this information on the basis of consent and our legitimate interest in providing the Service.</p>
<p>Purpose: marketing our services.</p> <p>Marketing information we may hold about you in order to provide information about our services; this may include names, email addresses, phone numbers, addresses, and other information.</p>	<p>We process this information in order to communicate with you about our products and services on the basis of our legitimate interests in communicating with you about our services or on the basis that you have opted in to receive the information.</p>

5. The Information We Collect From You:

We collect different types of information from or through the Service:

User-provided Information. When you use the Service, as a User or as a Visitor, you may provide, and we may collect Personal Data such as name, email address, mailing address and mobile phone number. Personal Data may also include other information, such as geographic area or preferences, when any such information is linked to information that identifies a specific individual. You may provide us with Personal Data in various ways on the Service. For example, when you register for an Account, use the Service, post Client Data, interact with other users of the Service through communication or messaging capabilities, or send us customer service -related requests.

Information Collected by Clients. A Client or User may store or upload into the Service, Client Data. We have no direct relationship with the individuals whose Personal Data it hosts as part of Client Data. Each Client is responsible for providing notice to its customers and third persons concerning the purpose for which Client collects their Personal Data and how this Personal Data is processed in or through the Service as part of Client Data.

"Automatically Collected" Information. When a User or Visitor uses the Service, we may automatically record certain information from the User's or Visitor's device by using various types of technology, including cookies, "clear gifs" or "web beacons." This "automatically collected" information may include IP address or other device address or ID, web browser and/or device type, the web pages or sites visited just before or just after using the Service, the pages or other content the User or Visitor views or interacts with on the Service, and the dates and times of the visit, access, or use of the Service. We also may use these technologies to collect information regarding a Visitor or User's interaction with email messages, such as whether the Visitor or User opens, clicks on, or forwards a message. This information is gathered from all Users and Visitors.

Integrated Services. You may be given the option to access or register for the Service through the use of your user name and passwords for certain services provided by third parties (each, an "Integrated Service"), such as through the use of your Google account, or otherwise have the option to authorise an Integrated Service to provide Personal Data or other information to us. By authorising us to connect with an Integrated Service, you authorise us to access and store your name, email address(es), date of birth, gender, current city, profile picture URL, and other information that the Integrated Service makes available to us, and to use and disclose it in accordance with this Policy. You should check your privacy settings on each Integrated Service to understand what information that Integrated Service

makes available to us, and make changes as appropriate. Please review each Integrated Service's terms of use and privacy policies carefully before using their services and connecting to our Service.

6. Information from Other Sources.

We may obtain information, including Personal Data, from third parties and sources other than the Service, such as our partners, advertisers, credit rating agencies, and Integrated Services. If we combine or associate information from other sources with Personal Data that we collect through the Service, we will treat the combined information as Personal Data in accordance with this Policy.

7. How We Use the Information We Collect

We use the information that we collect in a variety of ways in providing the Service and operating our business, including the following:

- **Operations**

We use the information – other than Client Data - to operate, maintain, enhance and provide all features of the Service, to provide the services and information that you request, to respond to comments and questions and to provide support to users of the Service. We process Client Data solely in accordance with the directions provided by the applicable Client or User.

- **Improvements**

We use the information – other than Client Data - to understand and analyze the usage trends and preferences of our Visitors and Users, to improve the Service, and to develop new products, services, feature, and functionality.

- **Communications**

We may use a User's email address or other information – other than Client Data – to contact that User (i) for administrative purposes such as customer service, to address intellectual property infringement, right of privacy violations or other issues related to the Client Data or Personal Data posted on the Service or (ii) with updates on promotions and events, relating to services offered by us and by third parties we work with. You have the ability to opt-out of receiving any promotional communications as described below under "**Your Choices.**"

8. Cookies and Tracking Technologies

"Cookies" are text-only pieces of information that a website transfers to an individual's hard drive or other website-browsing equipment for record-keeping purposes. Cookies allow the Site to remember important information that will make your use of the Site more convenient. A cookie will typically contain the name of the domain from which the cookie has come, the "lifetime" of the cookie, and a randomly generated unique number or other value. Certain cookies will be used on the Site regardless of whether you are logged in to your account or not. Session Cookies are temporary cookies that remain in the cookie file of your browser until you leave the Site. Please see our Cookie Policy for information on the cookies

we use on our Site.

9. **To Whom We Disclose Information**

To allow us to provide our services, we shall facilitate those seeking suitable venues to share relevant information with Hosts. Except as described in this Policy, we will not intentionally disclose the Personal Data or Client Data that we collect or store on the Service to third parties without the consent of the applicable Visitor, User or Client. We may disclose information to third parties if you consent to us doing so, as well as in the following circumstances:

- **Unrestricted Information**

Any information that you voluntarily choose to include in a Public Area of the Service, or a banner advertisement will be available to any Visitor or User who has access to that content.

- **Service Providers**

We work with internal and external third party service providers who provide website, application development, hosting, maintenance, and other services for us. These third parties may have access to, or process Personal Data or Client Data as part of providing those services for us. We limit the information provided to these service providers to that which is reasonably necessary for them to perform their functions, and our contracts with them require them to maintain the confidentiality of such information. See the schedule below for a list of such external third parties who we currently, or may, in the future use, with links to the privacy policies of those third parties who are not governmental bodies or not otherwise under a professional obligation to keep all such data confidential. All internal third parties will be subject to this privacy policy. We shall update this schedule from time to time as required.

- **Non Personally Identifiable Information**

We may make certain automatically-collected, aggregated, or otherwise non-personally-identifiable information available to third parties for various purposes, including (i) compliance with various reporting obligations; (ii) for business or marketing purposes; or (iii) to assist such parties in understanding our Clients', Users' and Visitors' interests, habits, and usage patterns for certain programs, content, services, and/or functionality available through the Service.

- **Law Enforcement, Legal Process and Compliance**

We may disclose Personal Data or other information if required to do so by law or in the good-faith belief that such action is necessary to comply with applicable laws, in response to a court order, judicial or other government subpoena or warrant, or to otherwise cooperate with law enforcement or other governmental agencies.

We also reserve the right to disclose Personal Data or other information that we believe, in good faith, is appropriate or necessary to (i) take precautions

against liability, (ii) protect ourselves or others from fraudulent, abusive, or unlawful uses or activity, (iii) investigate and defend ourselves against any third-party claims or allegations, (iv) protect the security or integrity of the Service and any facilities or equipment used to make the Service available, or (v) protect our property or other legal rights, enforce our contracts, or protect the rights, property, or safety of others.

- **Transfer of Ownership**

Information about Users and Visitors, including Personal Data, may be disclosed and otherwise transferred to an acquirer, successor or assignee as part of any merger, acquisition, debt financing, sale of assets, or similar transaction, as well as in the event of an insolvency, bankruptcy, or receivership in which information is transferred to one or more third parties as one of our business assets and only if the recipient of the User or Visitor Data commits to a Privacy Policy that has terms substantially consistent with this Privacy Policy.

Client Data may be physically or electronically transferred to an acquirer, or successor or assignee as part of any merger, acquisition, debt financing, sale of assets, or similar transaction, as well as in the event of an insolvency, bankruptcy, or receivership in which information is transferred to one or more third parties as one of our business assets, for the sole purpose of continuing the operation of the Service, and only if the recipient of the Client Data commits to a Privacy Policy that has terms substantially consistent with this Privacy Policy.

10. Your Options

Access, Correction, Deletion

We respect your privacy rights and provide you with reasonable access to the Personal Data that you may have provided through your use of the Services. If you wish to access or amend any other Personal Data we hold about you, or to request that we delete any information about you that we have obtained from an Integrated Service, you may contact us as set forth in the “How to Contact Us” section. At your request, we will provide you with reference to your deleted or blocked Personal Data in our database.

You may update, correct, or delete your Account and or Account information and preferences at any time by [accessing your profile settings page on the Service or contacting us at danielaarons@conveenie.com]. Please note that while any changes you make will be reflected in active user databases instantly or within a reasonable period of time, we may retain all information you submit for backups, archiving, prevention of fraud and abuse, analytics, satisfaction of legal obligations, or where we otherwise reasonably believe that we have a legitimate reason to do so.

You may decline to share certain Personal Data with us, in which case we may not be able to provide to you some of the features and functionality of the Service. At any time, you may object to the processing of your Personal Data, on legitimate grounds, except if otherwise permitted by applicable law.

This provision does not apply to Personal Data that is part of Client Data. In this case, the management of the Client Data is subject to the Client's own Privacy Policy, and any request for access, correction or deletion should be made to the Client responsible for the uploading and storage of such data into the Service.

11. Navigation Information

You may opt out from the collection of navigation information about your visit to the Site by Google Analytics by using the Google Analytics Opt-out feature.

12. Opting out from Commercial Communications

If you receive commercial emails from us, you may unsubscribe at any time by following the instructions contained within the email or by sending an email to the address provided in the ["How to Contact Us" section].

Users are able to view and modify settings relating to the nature and frequency of promotional communications that they receive from us by [contacting us using the option link contained within the email].

Please be aware that if you opt-out of receiving commercial email from us or otherwise modify the nature or frequency of promotional communications you receive from us, it may take up to [ten (10)] business days for us to process your request. Additionally, even after you opt-out from receiving commercial messages from us, you will continue to receive administrative messages from us regarding the Service.

13. Client Data held by Hosts

We have no direct relationship with the Hosts' customers (save for providing access to such Hosts through our Site) nor do we have a direct relationship with third parties whose Personal Data a Host may process on behalf of a Guest. A Guest who seeks access, or who seeks to correct, amend, delete inaccurate data or withdraw consent for further contact should direct his or her query to the Host or User they deal with directly. If the Host requests us to remove the data, we will respond to its request within [fifteen (15)] days. We will delete, amend or block access to any Personal Data that we are storing only if we receive a written request to do so from the Host who is responsible for such Personal Data, unless we have a legal right to retain such Personal Data. We reserve the right to retain a copy of such data for archiving purposes, or to defend our rights in litigation. Any such request regarding Client Data should be addressed as indicated in the ["How to Contact Us"] section, and include sufficient information for us to identify the relevant party and the information to be deleted or amended.

14. Third-Party Services

The Services we provide may contain features or links to websites and services provided by third parties. Any information you provide on third-party sites or services is provided directly to the operators of such services and is subject to those operators' policies, if any, governing privacy and security, even if accessed through the Service. We are not responsible for the content or privacy and security practices and policies of third-party sites or services to which links or access are provided

through the Service. We encourage you to learn about third parties' privacy and security policies before providing them with information.

- **Your Privacy Rights**

We will not share any Personal Data with third-parties for their direct marketing purposes to the extent prohibited by law. If our practices change, we will do so in accordance with applicable laws and will notify you in advance.

- **Interest Based Advertising**

Interest based advertising is the collection of data from different sources and across different platforms in order to predict an individual's preferences or interest and to deliver to that individual, or his/her computer, smart phone or tablet, advertising based on his/her assumed preference or interest inferred from the collection of data pertaining to that individual or others who may have a similar profile or similar interests.

We work with a variety of third parties to attempt to understand the profiles of the persons/entities who are most likely to be interested in our Services so that we can send them promotional emails, or serve our advertisements to them on the websites and mobile apps of other entities.

These third parties include: (a) advertising networks, which collect information about a person's interests when that person views or interacts with one of their advertisements; (2) attribution partners, which measure the effectiveness of certain advertisements; and (3) business partners, which collect information when a person views or interacts with one of their advertisements.

In collaboration with these third parties, we may collect information about our customers, prospects and other individuals over time and across different platforms when they use these platforms or interact with them. Individuals may submit information directly on our Sites or on platforms run by third parties, or by interacting with us, our advertisements, or emails they receive from us or from third parties. We may use special tools that are commonly used for this purpose, such as cookies, beacons, pixels, tags, mobile advertising IDs, flash cookies, and similar technologies. We may have access to databases of information collected by our business partners.

The information we or a third party collect enables us to learn what orders the person made, what ads or content the person sees, on which ads or links the person clicks, and other actions that the person takes on our Sites, or in response to our emails, or when visiting or using third parties' platforms.

We, or the third parties with which we work, use the information collected as described above to understand the various activities and behaviors of our customers, Site visitors and others. We, or these third parties, do this for many reasons, including: to recognise new or past visitors to our Sites; to

present more personalised content; to provide more useful and relevant ads - for example, if we know what ads you are shown we can try not to show you the same ones repeatedly; to identify visitors across devices, third party websites and sites, or to display or send personalized or targeted ads and other custom content that is more focused on a person's perceived interest in products or services similar to those that we offer.

- Our interest-based ads may be served to you in emails or on third-party platforms. We may serve these ads about our products or services or send commercial communications directly ourselves or through these third parties.

Visitors may opt out of receiving interest based advertising by advertising networks that may be delivered to them on our platform and other websites by visiting the following websites:

[<https://support.google.com/ads/answer/2662922?hl=en-GB>]

These features will opt a Visitor out of many – but not all - of the interest-based advertising activities in which we or third parties engage.

- **Third Party Cookies**

We are legally required to disclose whether other third parties may collect personally identifiable information about an individual's online activities from our Site or Service. [We allow third parties with whom we have a separate agreement to use cookies and other technologies to collect information about your use of the Site. [These third parties include (1) business partners, which collect information when you view or interact with one of their advertisements on the Site; and (2) advertising networks, which collect information about your interests when you view or interact with one of their advertisements.

The information gathered by these third parties is used to make predictions about your interests or preferences so that they can display advertisements or promotional material on this Site and on other sites across the Internet tailored to your apparent interests.

The business partners and advertising networks that serve interest-based advertisements on the Services have limited access to a small amount of information about your profile and your device, which is necessary to serve you advertisements that are tailored to your apparent interests. It is possible that they may reuse this small amount of information on other sites or services.

We do not share with these third parties any information that would readily identify you (such as email address); however, these third parties may have access to information about your device (such as IP or MAC address). We do not have access to, or control over, the technologies that these third parties may use to collect information about your interests, and the information

practices of these third parties are not covered by this Privacy Notice. Other than as discussed in this document, we have no control over these third parties.

- **See our Cookie Policy for information on the type of Cookies used on our Site**

15. Data Security

We follow generally accepted industry standards to protect the information submitted to us, both during transmission and once we receive it. We maintain appropriate administrative, technical and physical safeguards to protect Personal Data against accidental or unlawful destruction, accidental loss, unauthorised alteration, unauthorised disclosure or access, misuse, and any other unlawful form of processing of the Personal Data in our possession. This includes, for example, firewalls, password protection and other access and authentication controls. We use SSL technology to encrypt data during transmission through public internet, and we also employ application-layer security features to further anonymise Personal Data.

However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. We cannot ensure or warrant the security of any information you transmit to us or store on the Service, and you do so at your own risk. We also cannot guarantee that such information may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. If you believe your Personal Data has been compromised, please contact us as set forth in the **[“How to Contact Us”]** section. If we learn of a security systems breach, we will inform you of the occurrence of the breach in accordance with applicable law.

16. Data Retention

We only retain the Personal Data collected from a User for as long as the User’s account is active or otherwise for a limited period of time as long as we need it to fulfill the purposes for which we have initially collected it, unless otherwise required by law. We will only retain and use information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. **We do not store Client credit card details.**

Otherwise, we shall delete or destroy (insofar as possible) personal data after the following periods:

- **Records relating to a contract with us:** - 7 years from either the end of a booking made on our Site or the date you last used our services or placed an order with us, being the length of time following a breach of contract in which a contract party is entitled to make a legal claim.
- **Marketing records** - 3 years from the date you last interacted with us.

For any category of personal data not specifically defined in this notice, and unless otherwise specified by applicable law, the required retention period for

any personal data will be deemed to be 7 years from the date of receipt by us of that data. The retention periods stated in this notice can be prolonged or shortened as may be required (for example, in the event that legal proceedings apply to the data or if there is an on-going investigation into the data).

17. Privacy Settings

Although we may allow you to adjust your privacy settings to limit access to certain Personal Data, please be aware that no security measures are perfect or impenetrable. We are not responsible for circumvention of any privacy settings or security measures on the Service. Additionally, we cannot control the actions of other users with whom you may choose to share your information. Further, even after information posted on the Service is removed, caching and archiving services may have saved that information, and other users or third parties may have copied or stored the information available on the Service. We cannot and do not guarantee that information you post on or transmit to the Service will not be viewed by unauthorised persons.

18. Data Transfer

We do not transfer your personal data outside the UK.

19. Foreign Visitors

The Service is hosted in the UK. If you choose to use the Service from regions of the world with laws governing data collection and use that may differ from EU and UK law, then please note that you are transferring your Client Data and Personal Data outside of those regions to the UK for storage and processing. Also, we may transfer your data to other countries or regions in connection with storage and processing of data, fulfilling your requests, and operating the Service. By providing any information, including Client Data and Personal Data, on or to the Service, you consent to such transfer, storage, and processing.

20. Data Controller and Data Processor

We do not own, control or direct the use of any of the Client Data (other than access to names and contact details) stored or processed by a Host or User via the Service. Only the Hosts or Users are entitled to access, retrieve and direct the use of such Client Data. We are largely unaware of what Client Data is actually being stored or made available by a Client or User to the Service and do not directly access such Client Data except as authorised by the Client, or as necessary to provide Services to the Client and its Users.

Because we do not collect or determine the use of any Personal Data contained in the Client Data and because it does not determine the purposes for which such Personal Data is collected, the means of collecting such Personal Data, or the uses of such Personal Data, we are not acting in the capacity of data controller.

We should be considered only as a processor on behalf of our Clients and Users as to any Client Data containing Personal Data. Except as provided in this Privacy Policy,

We do not independently use Client Data containing Personal Data stored in connection with the Services to be transferred or otherwise made available to third parties, except to third party subcontractors who may process such data on our behalf in connection with our provision of Services to Clients. Such actions are performed or authorised only by the applicable Client or User.

The Client or the User is the data controller under the Directive for any Client Data containing Personal Data, meaning that such party controls the manner such Personal Data is collected and used as well as the determination of the purposes and means of the processing of such Personal Data.

We are not responsible for the content of the Personal Data contained in the Client Data or other information stored on our servers (or our subcontractors' servers) at the discretion of the Client or User nor are we responsible for the manner in which the Client or User collects, handles disclosure, distributes or otherwise processes such information.

You should therefore, in respect of Client Data, if you are a Host, ensure a potential Guest is provided with a copy of your privacy policy and if you are a Guest, ensure you request access to a Host's privacy policy before providing any Client Data to such Host.

21. Changes and Updates to this Policy

Please revisit this page periodically to stay aware of any changes to this Policy, which we may update from time to time. If we modify the Policy, we will make it available through the Service, and indicate the date of the latest revision, and will comply with applicable law. Your continued use of the Service after the revised Policy has become effective indicates that you have read, understood and agreed to the current version of the Policy.

22. How to Contact Us

Please contact us with any questions or comments about this Policy, your Personal Data, our use and disclosure practices, or your consent choices by email at danielaarons@conveenie.com

SCHEDULE

THIRD PARTIES

1. Internal Third Parties

Other companies or affiliates in our group from time to time and contractors within the UK who are subject to our privacy policy.

2. External Third Parties

- **WhatsApp Business API** for messaging. This is owned by Meta Platforms Inc. based in the US and their privacy policy can be found here: <https://www.whatsapp.com/legal/business-data-processing-terms>
- **Twilio and Twilio Sendgrid Email API**. Twilio is a company based in the US who provide us with customer communication tools and whose privacy policy is here: <https://www.twilio.com/en-us/legal/privacy>
- **Stripe** – our payment processor. Their privacy policy can be found here <https://stripe.com/gb/privacy>
- **AWS (UK data centre)** storage services. Their privacy policy can be found here: <https://aws.amazon.com/privacy/>
- **Google** (based in the US) for analytics and location services. Their privacy policy can be viewed here: <https://policies.google.com/privacy?hl=en-GB#europeanrequirements>
- **Zendesk** (Based in the UK) who we may use to support our customer service communications. Their privacy policy can be viewed here: <https://www.zendesk.co.uk/trust-center/#privacy>
- Professional advisers acting as processors or joint controllers including lawyers, bankers, auditors and insurers based in the UK who provide consultancy, banking, legal, insurance and accounting services.
- HM Revenue & Customs, regulators and other authorities acting as processors or joint controllers based in the United Kingdom who require reporting of processing activities in certain circumstances.